



## 3-ply stainless steel

# Brand Promise Claim Form

If within 90 days of purchase you are not completely delighted with your Le Creuset 3-ply Stainless Steel pan we will give you your money back.  
Terms and conditions apply, please see below for details.



\* Name

\* Address

\* Postcode

\* Date of purchase

\* Where purchased

\* Reason for returning pan

\* Copy of proof of purchase enclosed (tick box)

\* Please make cheque payable to

Email address

Tel. no. (in case of query only)

Please tick here if you would like to receive information from Le Creuset on products and promotions

\* Mandatory information

### Terms and Conditions

- Offer includes qualifying purchases of Le Creuset 3-ply Stainless Steel cookware bought as part of the Brand Promise 90 day Money Back promotion between January 1st 2020 and December 31st 2020.
- All claims must be submitted and received by March 31st 2021.
- Only purchases made at high street and online retailers participating in the promotion are valid.
- Claims must be made directly to Le Creuset UK Ltd., at the address below, not to the place of purchase.
- The participant must pay the cost of postage and packaging to return the product and claim form. These costs are non-refundable by Le Creuset.
- Please include your original receipt/proof of purchase and retain a copy for your own records as the original cannot be returned.
- The amount refunded will be the price paid as shown on the returned receipt/proof of purchase.
- Refunds will be made by cheque. Please allow 28 days for receipt of cheque.
- Proof of posting will not be accepted as proof of delivery.
- The Brand Promise promotion will only be paid in accordance with these Terms and Conditions. By completing the Brand Promise claim form participants confirm their acceptance of these Terms and Conditions.
- This offer is open to residents of the UK and ROI only.
- The offer is not open to employees of Le Creuset, their agents, wholesalers, resellers, retail staff, participating stockists or anyone connected with the promotion.
- Le Creuset reserves the right to disqualify incomplete or illegible applications or claims.
- No responsibility will be accepted for submissions which have been lost, are late, are damaged, mis-directed, delayed in the post or insufficiently stamped.
- The decision of Le Creuset in respect of any and all aspects of the promotion will be final and binding.
- Data protection. Details of our privacy policy can be found at <http://www.lecreuset.co.uk/Help-Advice/privacy-security/>
- Payment in Euros only accepted in ROI.
- This promotion is subject to the laws of England and Wales.
- The offer does not affect your statutory rights.
- The promoter of this offer is Le Creuset UK Ltd., Le Creuset House, 83-84 Livingstone Road, Walworth Business Park, Andover, Hampshire, SP10 5QZ.

Offer available on qualifying purchases made between January 1st 2020 and December 31st 2020 and claims must be made by March 31st 2021.

Please return this form, with your receipt/proof of purchase and 3-ply Stainless Steel pan, to:

**Consumer Services Department (2020 3-ply SS Brand Promise), Le Creuset UK Ltd., 83 Livingstone Road,  
Walworth Business Park, Andover, Hampshire. SP10 5QZ.**